

LASD iPad Repair Form - include with each repair request

Date Student Name School Grade Staff Initials

Signature Of Student Phone Number of Student/Parent Unlock Code

Damage to device: ___Yes ___No Payment Included: ___Yes ___No Form of payment_____

Write a short detailed description of the problem (include any specific error messages):

Please note that the iPad may be erased. Any files or settings saved on the device will be deleted during that process. Any files in your Google drive will not be erased.

Process for replacement iPad.

- Replacement iPads will not be given for forgotten passcodes. We will attempt to unlock them through the MDM but if the student has tried too many times(more than twice) then the device will have to be wiped clean. The message displayed when it's too late to unlock is generally "iPad Disabled Connect to iTunes."
- If a device is truly broken (cracked screen, won't hold charge,) then issue student a replacement iPad. Fill out sections above and return form, and broken iPad to Tech Department. Please include the \$29 deductible for damaged units.

=====For Office Use Only=====

Serial Number _____ Asset Tag (Original) _____ New Asset Tag _____

Description of Repair/Repair Notes/Parts Used: _____

Type of Repair: _____Warranty _____In-House _____Third Party _____Not Repairable

Repair Cost: Parts _____ Labor _____ Total _____ Returned _____